



BCM Wallboard

Overview:

BCM Wallboard displays your call centre's real time performance statistics, helping you get the best from your intelligent contact centre.

Benefits of BCM Wallboard:

- Wallboards can be configured to display the most relevant details for your business needs
- Scrolling information can be displayed for agents, as well as alarm messages when thresholds are met
- Configuration in Reporting for Contact Centre allows you to quickly and easily select parameters and messages

Features of BCM Wallboard:

- Up to six real time contact centre parameters displayed from a choice of 15
- LAN-based connection
- Supports messaging from BCM Reporting for Contact Centre
- Provides audible alarms when contact centre parameters are exceeded
- Available in two sizes: small – 647x188mm and large – 838x283mm

Price:

- BCM Standard Wallboard – £1,800 (excl. VAT).
- BCM Large Wallboard – £3,750 (excl. VAT).

Further information:

Please visit: www.bcm-solutions.com

Offices Worldwide

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