

# BCM Attendant Console

## Overview:

BCM Attendant Console gives your switchboard operators the power to professionally handle your incoming calls.

### Benefits of BCM Attendant Console:

- Operator can see changes in call status in real time
- Operator can see at a glance if colleagues are able to take calls
- Multiple operators and multiple sites supported
- Different functions can be performed simply and quickly on screen
- Informs operators of details relevant to VIP callers
- Operator can perform telephony functions on screen in real time
- Updates to centralised operators' console and callers are informed of your status on their phone display

### Features of BCM Attendant Console:

- Calls are colour coded to show whether incoming, outgoing or waiting
- Live extension status to show 'Do Not Disturb', messages, etc.
- Operates through the web browser
- Call control features accessed via a mouse
- Incoming call information based on Calling Line ID
- Screen-based call control features such as Hold, Queue, Park and Page
- Individual status can be set via the handset – either digital or IP
- Support included
- Webcast training available in bundles

### Price:

BCM 50 bundle (Server + 1 client + webcast)	£595 (excl. VAT)
BCM 200/400/450 bundle (Server + 2 clients + webcast)	£880 (excl. VAT)
Additional Client Licence	£250 (excl. VAT)
Additional BCM Licence	£250 (excl. VAT)

### Further information:

Please visit: [www.bcm-solutions.com](http://www.bcm-solutions.com)

#### Offices Worldwide

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