



Business Communications Manager

Overview:

Nortel's world-class and award-winning Business Communications Manager (BCM) is designed to help you bring together and take control of all your business communications. It offers all the features you'd expect from a modern communications system and a solution package to match your business needs.

It allows your people to take calls, route calls to the best person, minimise the impact of missed calls and follow up on calls and messages. They will also have easy access to sophisticated call handling and voicemail services. Add further options, such as Unified Messaging – which directs all their messages to one inbox – and they'll benefit even more.

Benefits of BCM:

- **Increase efficiency** – Process calls reliably, promptly and flexibly with streamlined administration and easy-to-manage applications
- **Boost productivity** – Bringing together voice, fax and email messages, to help people work more effectively
- **Help reduce costs** – Unified Communications helps you extract more value from your existing network investment and could reduce the total cost of ownership
- **Improve customer service** – BCM call centre applications allow you to respond to and manage customers' calls more efficiently
- **Expand the system as your business grows** – Add optional extras to the standard BCM to meet your changing business needs

Features of BCM:

Comes in two sizes:

- BCM 50 (ideal for up to 30 employees)
- BCM 450 (for up to 300 employees)

Optional add-on applications:

- Unified Communicator
- Unified Contact
- Dial-by-Name
- Call Centre packages
- Intelligent Contact Centre
- Home working bundle
- Call Accountant
- MeetMe
- Music On Hold
- Door Entry Systems
- LAN/data packages
- BCM training packages

Price:

Prices start from £1,600.

Further information:

Please visit: www.bt.com/bcm

Offices Worldwide

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