



BT Business Movers



Overview:

Moving premises can be a stressful experience. That's why we offer a dedicated Service Manager for each and every move to ensure moving your business goes without a hitch.

All of BT Business's moving customers benefit from a named Service Manager with:

- A direct dial contact number
- The responsibility for managing the move of all the customer's BT services.

BT Business moves more business customers a year than any other provider. Last year alone we successfully moved over 33,000 business customers – that's almost 650 movers per week, 130 per day, or 16 moves per hour.

Reasons to have Business Movers:

Whether you are moving altogether, opening up an additional office or refurbishing existing premises, it can take a lot of organising. For your move we can offer everything from simple to in-depth help and advice, or if you prefer, an individually tailored mover's solution. We understand that moving premises takes planning, but it also gives you an opportunity to plan for the future and make sure you get the right IT and Communications set-up for your new location.

Benefits of Business Movers:

- A dedicated Service Manager to ensure your move goes without a hitch
- A mover's guide and checklist offering tips and techniques to help you move
- Advice and guidance on the right communications set-up for your new location – to make sure you get it right first time
- Business continuity services to help ensure your business keeps on running throughout the move
- Unrivalled experience from helping thousands of customers to move

For larger companies we offer a total mover's solution through our Managed Movers service. This provides access to:

- Paid-for professional services through a BT Project Manager to manage as much, or as little, of your move as required
- Best-in-class moving partners, who can handle for example, removal, space planning, etc

Features of Business Movers:

As part of our guidance to moving customers, we can give you access to a range of services to make sure you get the right IT and Communications solutions for your new location and services to keep your business going throughout the move...

- **Caller Redirect and Call Divert** – To keep you in contact
- **Inbound services (08xx numbers)** – That ensure your contact numbers remain the same before and after your move
- **BT PC Backup** – Keeping your business-critical data safe and protected from loss
- **BT IT Support Manager** – To fix any technical PC problems
- **Commsure and ISDN30 business continuity** – Offering technical solutions to protect your communications system or provide alternative voice and data paths in case of emergency
- **Mobile and home working solutions** – to help minimise travel costs and potentially reduce required office space

Price:

A dedicated Service Manager and a mover's guide and checklist is included. Additional services required are dependent on connection and rental charges.

Further information:

Please visit: www.bt.com/move

Offices Worldwide

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