

CallAccountant

Overview:

CallAccountant monitors all aspects of incoming and outgoing telephone calls, providing a business with the information needed to control cost and improve performance.

Benefits of CallAccountant:

- Quick and easy access to management information
- Email and screen alerts when calls exceed your defined limits to help you control costs
- Produce detailed relevant information every time
- Receive detailed information, how you want it, where you want it
- Information can be tailored to match specific objectives

Features of CallAccountant:

- Simple and intuitive interface
- Monitor your choice of real-time call traffic characteristics
- Reports are grouped to provide direct access
- Reports can be output to file, printer or email in a number of formats: Word, Excel, RTF, PDF
- Web-based training included
- Each of the 20 standard report templates can be customised using a variety of filters
- BT tariff support
- Fully supported BT Solution
- Compatible with all BT SME communication system portfolio
- 14-day trial offer

Price:

BCM, Mitel, Meridian, etc

CallAccountant – 16 extensions - £495

CallAccountant – 32 extensions - £895

CallAccountant – 48 extensions - £1,295

CallAccountant – 64 extensions - £1,595

CallAccountant – 128 extensions - £2,000

CallAccountant – 256 extensions - £2,800

CallAccountant – 384 extensions - £3,600

BT Versatility CallAccountant – 8 extensions - £150

BT Versatility CallAccountant – 16 extensions - £295

BT Versatility CallAccountant – 32 extensions - £495

UC500 CallAccountant – 16 extensions - £495

UC500 CallAccountant – 32 extensions - £895

UC500 CallAccountant – 64 extensions - £1,295

UC500 CallAccountant – 128 extensions - £1,595

All prices exclude VAT.

Further information:

Please visit: www.bcm-solutions.com

Offices Worldwide

The services described in this publication are subject to availability and may be modified from time to time. Services and equipment are provided subject to British Telecommunications plc's respective standard conditions of contract. Nothing in this publication forms any part of any contract.

© British Telecommunications plc 2009. Registered office: 81 Newgate Street, London EC1A 7AJ. Registered in England No. 1800000.

Designed by Tag.

PHME 58156/06/09