



BT Business IT Site Manager

Overview:

BT Business IT Site Manager is a proactive IT monitoring and management service for small and medium-sized businesses. By proactively monitoring your business's IT server and desktop infrastructure, BT is able to diagnose and address many IT problems before they disrupt the business. IT Site Manager's managed anti-virus solution, weekly-critical patch and vulnerability scanning ensure both server and desktop are fully protected from the latest security threats, hence maximising the productivity of your IT investment.

Reasons to choose IT Site Manager:

- Designed to free up SMEs' time to allow them to get back to doing what they do best – managing their business
- Service offered includes network administration, proactive monitoring and automatic security updates, remote diagnosis and helpdesk, managed anti-virus and spam software and updates on each supported server and PC, next day on-site PC and Server hardware repair
- One point of contact for advice and support in a UK-based technical support centre, 24/7¹
- BT provides IT services for more than 40,000 SMEs in the UK

Features of IT Site Manager:

- Proactive PC and Server monitoring and support
- Hardware and software support
- Next business day on-site hardware and software support where required
- Replacement spare parts included
- UK-based technical support centre, 24/7
- Freephone 0800 single point of contact
- Managed anti-virus software with automatic updates
- Critical patch management and vulnerability scanning
- Monthly performance and service reports
- BT provides IT services for more than 40,000 SMEs in the UK

Price:

IT Site Manager from as little as £180 per server per month (minimum requirement one server) and £18 per PC per month.²

Further information:

Please visit www.bt.com/itsitemanager

Terms and Conditions 1. Excluding bank holidays. 2. 36 month term. Fair Use Policy applies.

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