

# Intelligent Visitor Management

## Overview:

Collaboration between companies and mobility of staff has never been greater. Distributed workforces, travelling sales staff and a dependence on outsourced contractors and consultants requires efficient management, which is as much a problem for security as it is operations.

With visitors increasingly requiring online access to perform their work, Intelligent Visitor Management provides a simple interface that can quickly create and manage visitor accounts within a predefined security profile. The faster and easier staff can connect with visitors, the quicker they can start being productive.

## Reasons to have Intelligent Visitor Management:

With Intelligent Visitor Management, your non-technical staff have controlled access to a dedicated visitor management user database. Through a customisable web portal, your staff can easily create an account, reset a password or set an expiry time for visitors. Access permissions to Intelligent Visitor Management functions are controlled via an operator profile which can be integrated with LDAP or an Active Directory login.

Despite the capability of security products to effectively control network access, there has been little in the way of managing the provisioning of users. Existing wireless or Network Access Control (NAC) solutions have interfaces designed for the technical IT operator, and typically rely on corporate Active Directory or Radius servers to provision users. This does not provide your customer-facing staff with the interface required to manage corporate visitors.

Intelligent Visitor Management integrates with all leading wireless and NAC solutions through its AAA enterprise services interface. This ensures that IT administrators have a standard integration within the security framework but gives operations staff the user interface they require.

- Does your company offer guest access in a simple format that doesn't require IT administration overhead?
- Would the ability to sell coupon and branding opportunities be relevant to your business and would this create revenue or customer loyalty for you.
- What benefits would access to key customer information and reason for visit bring to the marketing department of the customer?
- What value does the ability to capture key "marketing" information about guest users have a value within your business?
- What departments would benefit from understanding who is visiting and why?
- What partners/suppliers would value access to a very targeted marketing database and would they be prepared to pay to gain access or advertise at the point the data is captured?

## Features of Intelligent Visitor Management:

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### Security

- Integrates with existing wireless or NAC infrastructure
- Integrated Radius AAA server, vendor dictionary support
- Isolates visitors from corporate Radius or AD servers
- Restricted operator profiles, LDAP/AD integration

### Management

- Guest Manager, scratch cards, self service portal
- Highly customisable interface – define custom fields and views
- Custom print templates, built in content manager
- Integrated SMS delivery and real time credit card processing

### Visibility

- Detailed logging with full audit trail of all visitor accounts
- Powerful reporting manager, scheduling and delivery
- Use for internal reporting or commercial billing

## Price:

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Costs are dependent on your requirements and the solution proposed.

## Further information:

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Please call: **01993 885900** or **01691 672400**

### Offices Worldwide

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