



BT Flexible Working with Mitel

Overview:

Being out of the office should no longer mean you can't be contacted easily. And, following changes in legislation, more employees are asking for the ability to work from home.

Flexible Working covers all of this whether it's the ability to easily contact a mobile worker or introducing home working – as though they were at their desk – but without the need to try a series of numbers and having to leave messages on each number.

Reasons to have Flexible Working with Mitel:

Flexible Working can mean you're more contactable which, in turn, helps improve customer service.

Home working can increase staff productivity by reducing the amount of travelling employees have to endure to and from the office. You can link employees' mobiles with their desk phone so customers and suppliers only need to dial one number and both the desk and mobile phones will ring.

Benefits of Flexible Working with Mitel:

- **Reduce the stresses of travelling and the impact on the working day.** Fewer journeys to and from the office means more time spent productively and a better frame of mind. Plus, it can also represent cost-savings by reducing your employees' spend on transport. And free up wasted journey time to concentrate on work.
- **Staff retention can improve** – especially for mothers returning to work after maternity leave or by attracting and retaining employees with key skills.
- **Cost-savings on office space** – Demands on office space are lessened, reducing both your company's floor space needs and, as a result, your fixed running costs.
- **Reduced travelling cuts carbon overheads as well as costs** and makes for greener credentials.
- **Improved customer service** – With one number customers and suppliers can contact your employees whether they are at their desk phone or on the mobile.

Features of Flexible Working with Mitel:

Mobile twinning:

- Both your desk phone and your mobile ring when your desk phone is called
- Callers get through to the right place without the need to redial separate office and mobile numbers
- Ability to swap the call from desk phone to mobile when leaving the office

Teleworker:

- Easy set-up of remote home workers
- Boost productivity by improving employee work/life balance
- Maximise benefits of any main site call plans as home worker calls are routed through the main office

Price:

BT can review your flexible working and other communication requirements and tailor a solution that best suits your business. Pricing available on request.

Offices Worldwide

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