



# BT Business One Plan call packages

## Overview:

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BT Business One Plan call packages<sup>1</sup> for PSTN and FeatureLine (standard and Compact) offer inclusive minutes<sup>2</sup> for a fixed monthly subscription.<sup>3</sup> This offers customers great value for money and cost-certainty. Not only that, if they combine their fixed and broadband services with BT, they save even more with discounted prices for the inclusive minutes package.

These packages can be “bundled” with other business services to give a customer exactly what they need at an affordable monthly price. BT has put together some packages, but we can also tailor them to meet an individual customer’s needs.

## Benefits of opting for a One Plan call package:

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### Cost predictability

- In uncertain times, knowing what your monthly outgoings are is as important as keeping them low. Cash flow is king
- With BT you can manage your communications spend as all our bundles come with one low monthly fixed cost – you only pay extra if you make additional calls outside of the bundle

### Cost reduction

- The more you buy with BT – the more value we give you
- Get discounts on your calls when you take Broadband with us
- And you could get 5% annual reward<sup>4</sup> on all your eligible communications spend every year – so the more you have with us, the more you could get back at the end of the year

### As much or as little as you need

- BT knows buying a package containing 100% of what you need, and not flashy features you won’t use, is critical to getting good value
- With BT you can either choose a simple, pre-built bundle to fit your business – or if you want something more tailored we can help you build your bundle with as much or as little in it as you want
- So if you are on lots of different contracts with different providers – you can add bits on to your package as your existing contract ends and allows you to move. You choose what you need when you are ready for it

### Business Class Service

- Take a package from BT and you’ll have a single number to call for all your fault, billing and service enquiries – a business expert will take ownership of your problems and work with the right people in BT to get them sorted out on your behalf

## Packages:

One Plan Call Package (Also see terms and conditions)	Call Package Type	Customer Type	Monthly Subscription (exc VAT)	Inclusive minutes per month	Overage charge for minutes above the monthly inclusive allowance <sup>7</sup> (exc VAT)	Pence Per Minute Rate for inclusive calls after first 60 minutes (exc VAT)
<b>One Plan UK Call Package</b>	UK calls only <sup>5</sup>	Standalone customer (non-BT Business Broadband)	£7.50	500 inland minutes	3p for UK calls	3p for UK calls
<b>One Plan UK and Mobile Call Package</b>	UK calls <sup>5</sup> and calls to UK mobiles <sup>6</sup>	Standalone customer (non-BT Business Broadband)	£15.00	500 inland and 100 F2M minutes	3p for UK calls and 10p for F2M	3p for UK calls and 10p for F2M
<b>One Plan UK and IDD Call Package</b>	UK calls <sup>5</sup> and calls to fixed IDD <sup>8</sup>	Standalone customer (non-BT Business Broadband)	£15.00	500 inland and 200 IDD minutes	3p for UK calls	3p for UK calls
<b>One Plan UK, Mobile and IDD Call Package</b>	UK calls, <sup>5</sup> calls to UK mobiles <sup>6</sup> and calls to fixed IDD <sup>8</sup>	Standalone customer (non-BT Business Broadband)	£22.50	500 inland, 100 F2M and 200 IDD minutes	3p for UK calls and 10p for F2M	3p for UK calls and 10p for F2M
<b>One Plan UK Call Package for Broadband</b>	UK calls <sup>5</sup> only	BT Business Broadband	£5.00	500 inland minutes	3p for UK calls	3p for UK calls
<b>One Plan UK and Mobile Call Package for Broadband</b>	UK calls <sup>5</sup> and calls to fixed IDD <sup>8</sup>	BT Business Broadband	£10.00	500 inland and 100 F2M minutes	3p for UK calls and 10p for F2M	3p for UK calls and 10p for F2M
<b>One Plan UK and IDD Call Package for Broadband</b>	UK calls <sup>5</sup> and calls to UK mobiles <sup>6</sup>	BT Business Broadband	£10.00	500 inland and 200 IDD minutes	3p for UK calls	3p for UK calls
<b>One Plan UK, Mobile and IDD Call Package for Broadband</b>	UK calls, <sup>5</sup> calls to UK mobiles <sup>6</sup> and calls to fixed IDD <sup>8</sup>	BT Business Broadband	£15.00	500 inland, 100 F2M and 200 IDD minutes	3p for UK calls and 10p for F2M	3p for UK calls and 10p for F2M

## Further information:

Please visit: <http://business.bt.com/packages>

### Terms and Conditions

1. To qualify for the One Plan Call Packages a customer must take BT Business One Plan Plus, BT Business One Plan or BT Business One Plan Traditional: this can be a new contract, or a re-sign of an existing qualifying contract (subject to the terms and conditions of their existing contract). The applicable Commitment Period is 24 months for One Plan and One Plan Plus; 12 or 24 months for One Plan Traditional. 2. A monthly inclusive minutes allowance applies. 3. Customers must apply for the offer before 31 December 2009. 4. The reward is based on your eligible spend and certain levels of spend being reached. See [www.bt.com/oneplan](http://www.bt.com/oneplan) for details. 5. UK calls includes 01, 02, 03, 05 calls (at g21 rates) and calls from Northern Ireland to fixed destinations in the Irish Republic. 6. Calls to UK mobiles includes calls to fm1, fm3, fm4, fm5, fm7, fm8 and fm9 only. 7. Calls over and above the monthly inclusive minutes allowance will be charged ("Overage charge") from the next calendar day as follows: From 1 May 2009 at the specified One Plan Call Package pence per minute rate shown in the table (Overage Charge). 8. Calls to selected countries only. See <http://business.bt.com/packages> for details including overage charges outside of the inclusive minutes.

### Offices Worldwide

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