



# Professional and Managed Services from BT Engage IT

## Overview:

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BT Engage IT provides a range of services designed to assist our customers to deliver business value, improve operational efficiency and increase operational resilience through the deployment of technology.

Our proven and objective approach ensures the wider needs of our clients' businesses are considered and every technology project undertaken contributes to the value or efficiency of that business.

We offer an initial review of your business objectives and current IT services capabilities, before recommending proposals for services and solutions to deliver against these objectives.

## Reasons to have a Professional and Managed Services solution:

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- Around-the-clock UK-wide support
- Over 30 years' experience
- ITIL compliant – ISO 20000

## Benefits of a Professional and Managed Services solution:

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- **Driving down total cost of ownership** – technology management is focused on generating the best return on the investments made to date
- **Increased performance levels** – delivering guaranteed levels of performance as a trusted extension of our clients' IT teams
- **Protect investments** – promote and maintain the alignment of IT with business objectives
- **Consultative-led approach** – ensures the wider needs of our clients' businesses are considered and that every project delivers clear ROI and value against objectives
- **Enhanced productivity** – we can support customers with a range of managed services to simplify and maximise their IT function

## Price:

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Costs are dependent on requirements and on solution purchased.

## Further information:

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Please visit: [www.btengageit.com](http://www.btengageit.com)

### Offices Worldwide

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PHME 58108/06/09