



# BT Business Total Broadband

## Overview:

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The delivery of excellent service is important to us and it's this commitment that makes BT Business Total Broadband<sup>1</sup> a truly efficient and reliable broadband service. Total Broadband Option 3 includes Mobile Broadband as standard for a fixed monthly fee from £30<sup>2</sup> making it the complete broadband service for your business. While Option 1 sees our great Total Broadband service fixed at an outstanding £15 per month when you sign up for 24 months.<sup>3</sup>

Included with all options is a VoIP<sup>4</sup> line, email and web space, and a free 0800 or 0844 number for the first year. So as well as superb service, you can be confident you're getting great value too. And now, you could get up to 20Mb<sup>5</sup> broadband speeds as we're rolling out super-fast connections in various parts of the country.

## Reasons to get Total Broadband:

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- **Save time** – with faster download and upload speeds
- **Save money** – our Total package is packed with added value
- **Peace of mind** – with our free helpdesk
- **Generate new business** – turn your hub into an Openzone Hotspot

## Benefits of Total Broadband:

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- **Want a friendly answer to any question 24/7?** Our friendly support team are on Freephone call or email 24/7 to instantly take ownership of your problem and dedicate themselves to getting it resolved
- **Want a fast download speed?** You'll need fast access to the internet with streamlined downloads in order to compete. Our broadband options have a maximum download speed of up to 20Mb,<sup>5</sup> though our new top speed depends on a number of factors, including distance from the exchange and subject to certain locations
- **Want an extra phone line at no extra cost?** Your VoIP<sup>4</sup> line is an extra 'virtual' phone line with no connection charge and no rental fee. Simply plug a phone into your hub or router to make outgoing calls so your incoming lines are freed up, or use it as a dedicated line into your office
- **Want a personalised business number free for a year?** Total Broadband includes a Freephone (0800) or Contact call (0844) number<sup>6</sup> for the first year, worth £120
- **Want to be able to work anywhere with access to a BT Openzone hotspot or Wi-Fi connection?** Your broadband hub can also act as a BT Openzone hotspot<sup>7</sup> giving colleagues or visitors flexibility and the convenience of wireless internet connectivity

## Price:

	Option 1	Option 2	Option 3
24 month contract	£15.00 per month	£25.00 per month	£30.00 per month
12 month contract <sup>1</sup>	£20.00 per month	£30.00 per month	£45.00 per month

## Further information:

Please visit: [www.bt.com/business/broadband](http://www.bt.com/business/broadband)

### Terms and Conditions

1. BT Business Total Broadband requires BT line or similar and is subject to availability, minimum terms and conditions. See [bt.com/business/broadband](http://bt.com/business/broadband) for details. Available to new and existing BT Business Total Broadband Option 1, Option 2 and Option 3 with inclusive Mobile Broadband customers who re-sign provided they are within the final three months of their current minimum term. 12 or 24 month minimum term applies. Activation required within one month of order. BT's standard terms and conditions for the relevant service will apply. 2. One mobile broadband E170 USB Datastick per connection available to new and existing Option 3 with Inclusive Mobile Broadband customers who re-sign provided they are within the final three months of their current minimum term. 24 month minimum term contract on Option 3. 3. Available to new and existing BT Business Total Broadband Option 1 customers who re-sign provided they are within the final three months of their current minimum term. 24 month minimum term contract applies. Activation required within one month of order. Conditions apply. 4. New BT Business Total Broadband customers only and subject to a fair usage policy. Requires BT Business telephone line. Conditions and service restrictions apply. Emergency calls (999 or 112) made via BT Broadband Voice may fail during power or broadband connection failure. Location information provided to emergency services limited to details of your primary Business PSTN billing address and may differ to origin of call. Retaining primary telephone line recommended for contacting emergency services. See [www.bt.com/business/broadband/voice](http://www.bt.com/business/broadband/voice) 5. Up to 20Mb speed is available in certain areas and is subject to availability. Visit [www.bt.com/business/totalbroadband/](http://www.bt.com/business/totalbroadband/) to see if it is available in your area. 'Up to 20Mb' refers to maximum download speeds only (upload speeds are slower). If your line won't support 20Mb, we'll offer the best available speed on your line. Up to 20Mb speed is affected by various factors including line characteristics and distance from exchange. Conditions apply. BT Business line required. 12 month minimum rental will apply, starting from the date of your regrade. Minimum computer specification applies. Terms and conditions apply. See [www.bt.com/biztandc](http://www.bt.com/biztandc) for more details. 6. Opt-in required. Available to new or existing BT Business Total Broadband customers who re-sign or upgrade to BT Business Total Broadband. One 0800 or 0844 number per customer. Line rental only included. Basic Service only is provided. BT line or similar required. The charges not listed here for any services will be charged in accordance with the BT Price List. 0800 and 0844 Telemarketing Services are provided subject to BT's standard Conditions for BT Business Communications Service (Telemarketing Services) [www.btbroadbandoffice.com/broadband/0800-0844-offer/terms](http://www.btbroadbandoffice.com/broadband/0800-0844-offer/terms) 7. Wireless enabled equipment required; access only via BT Openzone vouchers or inclusive BT Broadband minutes.

### Offices Worldwide

The services described in this publication are subject to availability and may be modified from time to time. Services and equipment are provided subject to British Telecommunications plc's respective standard conditions of contract. Nothing in this publication forms any part of any contract.

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